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WGL Holdings, Inc.
101 Constitution Avenue, NW
Washington, DC 20080

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To whom it might concern:

The property owner at Governor's Green Apartments in Bowie, Maryland, recently sent me a bill for gas distribution charges for my address 16507 B @ 104 Governor Bridge Road for Gas Distribution charges assessed against account 2261653378 - Amy Elizabeth, unknown to me and probably fictitious.

However, you can see from above that ain't me.

I traced this through your Customer Service Department to learn that last September you closed my account 2261653360 that I opened in 2002. For the record, I have been paying your budget plan through automatic bank payments ever since, evidently without credit to my account.

I note that public utilities have problems with competent management, but are quick to lobby for rate hikes. Perhaps if operations could perform, it would cost less without additional government subsidies.

This incident is a travesty if someone can cite my account number to close it at risk to me. Washington Gas Holdings needs to take seriously its responsibility to serve its customers better than they do their managers.

A copy of this letter will go to appropriate Federal agencies dealing with ID theft, fraudulent billings, plus D&B and media.

I cannot imagine how many bogus payments you are receiving from unknowing *customers*.

Gene Zarwell