

STATE OF MARYLAND



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OFFICE OF EXTERNAL RELATIONS

September 23, 2009

Mr. Eugene R. Zarwell
PMB 98 1153 Rte. 3 North
Gambrills, MD 21054

RE: MPSC# 709110629-W

Dear Mr. Zarwell:

This is in reference to your dispute against Washington Gas - Maryland Division, filed with this office on July 23, 2009.

Our office is in receipt of your additional correspondence concerning this matter. We have forwarded a copy of your correspondence to the company for a response.

For billing disputes only, customers are not required to pay the disputed amount while the matter is under investigation. Please continue to make payment of all undisputed bills, including your current bills for service. Upon completion of our investigation you will be provided with a written summary of my findings and conclusions.

Thank you for the opportunity to assist you with this matter. If you have any questions, you may reach me at the following numbers: 1(800) 492-0474, option #3 or (410) 767-8028.

Sincerely,

A handwritten signature in black ink, appearing to read "Annie M. Eckert".

Annie M. Eckert
Administrative Officer

Cc: Washington Gas - Maryland Division

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